

# The 2025 Lowcountry Mental Health Conference

July 30 – August 1, 2025

## Event Policies & Liability Statement

### 1.1 Conference Registration & Continuing Education Hours

**1.1.1: The first step toward noting attendance at all or a portion of the conference requires attendees to sign-in at our registration location.**

Registration will be done electronically with conference staff being able to sign in attendees using mobile devices. Registration staff will have information pertaining to the day each attendee has signed up to attend. Registration staff will formally sign in each attendee electronically (*via mobile device or scanning an attendee ticket*). This will serve as the attendee's official signature.

Attendees will be provided with conference information to include a detailed schedule, evaluation forms, and any other subsequent handouts/materials.

*(Note: We will provide written signature sign-ins for specific professional designations when it is required by the continuing ed approval organizations we have chosen to use.)*

*(Virtual Attendee Note: Each session you view gives you a time stamp of when you checked in for that session. This is all that you are required to do to check in).*

**1.1.1.2: The second step for noting attendance to earn CE/CME credits is for attendees to sign out at the end of each day.** Conference staff will be on hand for attendees to sign out when they are ready to leave. Staff will check attendees out electronically and the check-in and check-out time stamps will serve as proof of attendance for a specific time period. *(Note: Certain professional designations may need to sign-in and out manually/on-paper at our CE table. Example – Psychologist CE credits)*

*(Virtual Attendee Note: : Each session you view gives you a time stamp of when you checked in for that session, which is all you need as proof of attendance. You do not need to check out at the end of the day as a virtual attendee.)*

1.1.2: **NBCC Sign-In Information:** The National Board for Certified Counselors (NBCC) requires attendees to sign-in to each session to receive credit hours. We will have NBCC sign-in tables at specific high traffic areas at the venue to obtain your signatures for each session. **You MUST sign in for each session to obtain NBCC credits.** *(Note: Virtual attendees will be signed in each time they view a session. It will give them an electronic record of their attendance.)*

1.1.3: **PhD/PysD contact hour info:** Psychologists are required to check in at the beginning of each day and check out when they leave for the day. Check-in and Check-out takes place at our CE table where our staff has check-in forms for you to sign. These check-in and check-out times will determine the number of contact hours you will be approved for credits. We send this information to MUSC, which manages our continuing education hours for psychologists. They will contact you with a quiz for the conference along with their own evaluation that you must complete before obtaining your CE certificates. *(Note for Virtual Attendees: As a virtual attendee you will be signed in every time you view a session. This will give you a timestamp proving your attendance for each session. You do not need to sign out at the end of each day.)*

1.1.4: Participants will be recognized as having completed a session or sessions when they complete online or handwritten evaluation forms specific to the sessions they attended. They must complete the evaluations to receive a Certificate of Completion, which, in most cases, will be emailed to them.

1.1.5: Certificates of Completion will denote the specific credits for each individual based on the number of sessions that individual attended.

1.1.6: Attendees may only receive their Certificate of Completion after a session is completed. Certificates will not be awarded when an individual has attended only a portion of a session.

## 1.2 Conference Grievance Process

1.2.1: The Lowcountry Mental Health Conference is fully committed to conducting all activities in strict conformance with the Ethical Principles of our accrediting bodies that allow us to award continuing education credits. These include The National Board for Certified Counselors, The South Carolina Department of Mental Health's Center for Evaluation, Training, & Research, the South Carolina Nurses Association, and The Medical University of South Carolina.

1.2.2: The Lowcountry Mental Health Conference will comply with all legal and ethical responsibilities to be non-discriminatory in promotional activities, program content and in the treatment of program participants. The monitoring and assessment of compliance with these standards will be the responsibility of the Conference Director in consultation with the members of the Conference Planning Committee.

1.2.3: While The Lowcountry Mental Health Conference goes to great lengths to assure fair treatment for all participants and attempts to anticipate problems, there will be occasional issues, which come to the attention of the conference staff which require intervention and/or action on the part of the conference staff. This procedural description serves as a guideline for handling such grievances.

When a participant, either orally or in written format, files a grievance and expects action on the complaint, the following actions will be taken.

1) If the grievance concerns a speaker, the content presented by the speaker, or the style of presentation, the individual filing the grievance will be asked to put his/her comments in written format. The Conference Director will then pass on the comments to the speaker, assuring the confidentiality of the grieved individual.

*(Note: Talk topics are based on the knowledge and views of the presenter and do not necessarily represent the specific views of the conference or its planning team. We seek to provide a diverse array of mental health talks for our audience.)*

2) If the grievance concerns a presentation offering, its content, level of presentation, or the facilities in which the presentation was offered, the conference director will mediate and will be the final arbitrator. If the participant requests action, the conference director will:

- a. provide a credit for a subsequent year's workshop or
- b. provide a partial or full refund of the workshop fee.

Actions 2a and 2b will require a written note, documenting the grievance, for record keeping purposes. The note need not be signed by the grieved individual.

3) If the grievance concerns The Lowcountry Mental Health Conference CE program, in a specific regard, the Conference Director will attempt to arbitrate unless it is determined that the issue at hand is with the specific accrediting body or professional association. In those instances, the Conference Director will refer the grieved individual to that specific entity and will provide the appropriate contacts.

## **1.3 Disclosures**

*1.3.1* All conference presenters have been queried as to any conflict of interests that may exist with the work they are representing. Each presenter has reviewed and signed a conflict of interest form disclosing any conflicts of interest so that all participants will be made aware of these conflicts prior to the conference.

*1.3.2* All conflicts of interest will be noted and clearly visible on the conference webpage [www.lowcountrymhconference.com/schedule](http://www.lowcountrymhconference.com/schedule).

*1.3.3* At present, all conference presenters and planning committee members have verified in writing that they do not have any conflicts of interest pertaining to the material to be presented at the 2025 Lowcountry Mental Health Conference.

*1.3.4* Conference speaker opinions do not necessarily represent the beliefs and views of the conference and its planning committee members.

## 1.4 Commercial Support

1.4.1 The 2025 Lowcountry Mental Health Conference does receive monetary support from outside organizations. These contributions enable us to offer the conference at the highest quality and at a reasonable price.

1.4.2 **Coming soon:** A list of our gold, silver, and bronze supporters as we secure new commercial supports.

1.4.3 A commercial support agreement will be signed by our supporters & we will note these relationships on our website ([www.lowcountrymhconference.com](http://www.lowcountrymhconference.com)) and at the conference.

## 1.5 Recording & Pictures

1.5.1 The Lowcountry Mental Health Conference, its contractors, and attending news media may be photographing or videotaping sessions and events at the meeting. **By attending The Lowcountry Mental Health Conference, attendees acknowledge these activities and agree to allow their image to be used by The Lowcountry Mental Health Conference in association publications, on the Lowcountry Mental Health Conference website, and in marketing and promotional materials.** Attendees at The Lowcountry Mental Health Conference waive all claims against The Lowcountry Mental Health Conference for any liability resulting from these uses.

## **1.6 Health & Safety**

1.6.1 Throughout the COVID-19 pandemic, the focus at the Lowcountry Mental Health Conference has been the health and safety of our attendees, partners, staff, and communities. Vaccinations have reduced many of the COVID-19 guidelines/mandates regarding face masks, social distancing, and travel. In many states and cities, guidelines/mandates have been completely eliminated. As the Lowcountry Mental Health Conference moves forward with producing live meetings and conferences, we will continue to monitor the continually evolving guidance released by the United States Centers for Disease Control and Prevention (CDC), as well as all federal, state, and local government mandates, to provide an environment that is as safe as possible for all event participants. By participating in person, I agree to follow the conference's health and safety policies as mandated by the United States Centers for Disease Control and Prevention (CDC), and the federal, state, and local government.

## **1.7 Sessions**

1.7.1 No individual or entity may electronically record or broadcast any portion of the Lowcountry Mental Health Conference without prior written consent. Unauthorized recording (*audio, video, still photography, etc.*) of presentations during sessions without the express written consent of the Lowcountry Mental Health Conference is strictly prohibited. Press representatives must receive a Press Pass and photo/recording permission. We reserve the rights to any approved audio and video production of presentations.

## **1.8 Liability Statement**

1.8.1 I agree and acknowledge that I am undertaking participation in the Lowcountry Mental Health Conference events and activities as my own free and intentional act, and I am fully aware that possible physical injury might occur to me as a result of my participation in these events. I give this acknowledgment freely and knowingly and that I am, as a result, able to participate in the Lowcountry Mental Health Conference events, and I do hereby assume responsibility for my own well-being and safety. The Lowcountry Mental Health Conference plans to take photographs and video material at Lowcountry Mental Health Conference events and reproduce them in the Lowcountry Mental Health Conference educational, news, or promotional material, whether in print, electronic, or other media, including the websites. By participating in the Lowcountry Mental Health Conference events, you grant the Lowcountry Mental Health Conference the right to use your name, photograph, and biography for such purposes. All postings become the property of the Lowcountry Mental Health Conference. Postings may be displayed, distributed, or used by the Lowcountry Mental Health Conference for any purpose. Furthermore, I acknowledge the Lowcountry Mental Health Conference's right to crop, splice, treat, and edit any photographs taken of me at the Lowcountry Mental Health Conference's sole discretion. I waive my right to inspect or approve the finished product, now and in the future, whether that use is known or unknown to me. I hereby agree to release, defend, and hold harmless the Lowcountry Mental Health Conference and its agents or employees, including any company publishing and/or distributing the finished product in whole or in part, from and against any claims, damages or liability arising from or related to the use of the photographs, including but not limited to any misuse, distortion, blurring, alteration, optical illusion, or in the taking, processing, reduction, or production of the finished product, its publication, or distribution.

## 1.9 Copyright Notice

1.9.1 Companies that submit artwork or upload or link any material (including but not limited to images, text, documents, and/or video files) to the website are solely responsible for the content of such material and for gaining required permissions under copyright, trademark, trade secret, or other applicable law for the use of such material. (Caution: Many websites purchase artwork from stock photo suppliers for the expressed website use or from hired photographers who have only supplied one-time rights.) By submitting any such material, the submitting company represents and agrees that (i) it has obtained the necessary permissions referenced above, (ii) any such material is not likely to defame and does not invade the privacy of any person, and (iii) it will defend, indemnify, and hold harmless the Lowcountry Mental Health Conference, its affiliates, and their respective directors, employees, and agents (*including, without limitation, its publishing partner or any agent acting on its behalf*) from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including reasonable attorneys' fees) resulting from the submitting company's breach of the obligations set forth in this paragraph.

## 2.0 Accommodations

2.0.1 We strive to host inclusive, accessible events that enable all individuals, including individuals with disabilities, to engage fully. To be respectful of those with allergies and environmental sensitivities, we ask that you please refrain from wearing strong fragrances. **To request an accommodation or for inquiries about accessibility, please contact us at [info@mhheroes.com](mailto:info@mhheroes.com).**

## 2.1 Cancellations

2.1.1 Attendees may cancel their registration prior to May 15, 2025 and receive a full refund. Refunds will not be honored after this date unless under special circumstances. Please contact us at [info@mhheroes.com](mailto:info@mhheroes.com) if you have to make such a request.



## **2.2 Acceptance**

2.2.1 By registering for and attending the Lowcountry Mental Health Conference events, I hereby agree that I accept the terms stated above and indemnify and hold harmless the Lowcountry Mental Health Conference, its affiliates, and their respective directors, employees, and agents (*including, without limitation, any agent acting on its behalf*) from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (*including reasonable attorneys' fees*) resulting from attendance at the Lowcountry Mental Health Conference events.